

Arizona Area Agencies on Aging

www.azdes.gov/aaa/regions

REGION 1

Maricopa County
602.264.2255
www.aaaphx.org

REGION 2

Pima Council on Aging
520.790.7262
www.pcoa.org

REGION 3

Northern Arizona Council
of Governments
928.774.1895
928.213.5226
www.nacog.org/aging

REGION 4

La Paz, Mohave and
Yuma Counties
928.782.1886
1.800.782.1886

REGION 5

Pinal/Gila Council for
Senior Citizens
520.836.2758
1.800.293.9393
www.pgcs.org

REGION 6

Southeastern
AZ Governments
Organization
520.432.5301
www.seago.org/aaa

REGION 7

Navajo Reservation
928.871.6868
928.871.6783

REGION 8

Inter-Tribal Council of AZ
602.258.4822
www.itcaonline.com



Terry Goddard, Arizona Attorney General

1275 West Washington Street, Phoenix, Arizona 85007

602.542.5025 • www.azag.gov

PROTECTING ARIZONA SENIORS

From Consumer Scams & Fraud,
Elder Abuse & Financial Exploitation



Message from Attorney General Terry Goddard

Seniors comprise a large and very important part of Arizona's population. By 2020, it is projected that 25% of Arizonans will be over 60 years of age.



We know that some criminals specifically target older Arizonans. Too often, seniors are the victims of bogus home repairs, living trust scams, phony charities and other financial deceptions. Because so many crooks and con artists take aim at seniors, I will continue to keep older Arizonans in the forefront of our consumer protection work and prosecute law violations. But to have a case, someone has to have been harmed. I want to arm consumers with

enough information to keep them from being abused or defrauded. I want Arizonans to have the knowledge to stop crimes **before** they happen.

Protecting Arizona seniors from abuse and exploitation is an important priority for the Attorney General's Office. Arizona seniors are vulnerable to physical abuse and neglect. Elder abuse is often hidden under a shroud of secrecy, with only 1 out of 14 cases reported. We must break the silence about elder abuse and neglect!

I have expanded our Satellite Office network to make it easy for citizens, and especially seniors, to take advantage of our services. These offices are staffed by trained volunteers who can answer questions, help resolve consumer and civil rights problems and help file consumer complaints.

Attorney General Terry Goddard

Senior Resource Guide

Arizona Attorney General Resources (www.azag.gov)

Elder Help Line

602.542.2124
www.azag.gov/seniors

Medicaid Fraud

602.542.3881

Community Services Program

602.542.2123
communityservices@azag.gov

Consumer Information & Complaints

602.542.5763 - Phoenix
520.628.6504 - Tucson
1.800.352.8431 - In-state toll free
consumerinfo@azag.gov

Other Resources

AARP Arizona State Office

1.888.OUR.AARP (1.888.687.2277)
www.aarp.org/states/az

Adult Protective Services (APS)

1.877.SOS.ADULT (1.877.767.2385)
1.877.815.8390 (TDD)
www.azdes.gov/aaa

Arizona Dept. of Health Services

Long Term Care &
Assisted Living Licensing
602.364.2536
www.azcarecheck.com

Arizona Dept. of Insurance

602.912.8400 - Phoenix
520.628.6371 - Tucson
1.800.325.2548 - In-state toll free
www.state.az.us/id

Law for Seniors

1.800.231.5441
www.LawForSeniors.org

Arizona Dept. of Financial Institutions

602.255.4421
1.800.544.0708 - Toll Free
www.azdfi.gov

Arizona Corporation Commission – Securities Division

602.542.4242
www.cc.state.az.us

Arizona Registrar of Contractors

602.542.1525
1.888.271.9286
www.azroc.gov

Community Information and Referral

602.263.8856
800.352.3792 - In-state toll free
www.cir.org

Better Business Bureau

602.264.1721 - Phoenix
520.888.5353 - Tucson
www.phoenix.bbb.org

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